

## **TABLE OF CONTENTS**

l.	Background	03
II.	Research Objectives	04
III.	Methodology & Process	05
IV.	Survey Details	07
V.	Report Details	08
VI.	Executive Summary	10
VII.	Detailed Findings	12



### **BACKGROUND**

Warren County Park District is working with RASOR and Human Nature Inc. to update their master plan. As part of these efforts, they sought to include a quantitative survey that represents the Warren County, OH public audience and is reflective of both active (ball fields, playgrounds) and passive (nature trails) park users, across popular park activities. WCPD wished to better understand what the public wants from their local park district and use this knowledge as an integral part of the strategic planning process.

RASOR contacted NuVoodoo Media Services, as their trusted research partner, to accommodate and fulfill the survey research portion of the WCPD project.

### RESEARCH OBJECTIVES

At the onset of our research project, the following over-arching objectives were established in coordination with client need and alignment in support of the Warren County Park District's Strategic Plan efforts.

- Establish a baseline understanding of community/public awareness and use of Warren County Parks
- Gather the public's opinions and expectations for the parks
- Seek to better understand community members' concerns, drivers and barriers to park use
- Uncover the sentiments and habits that can assist Warren County Park District in staying relevant and building a beloved and frequently visited park system for the future

## METHODOLOGY & PROCESS

NuVoodoo Media Services recommended an online survey tool as the best method to meet research objectives. Online surveys, programmed to accommodate various devices (PC, Mobile, Tablet), are the best way to reach a variety of target audiences and gather quantifiable information in the most timely and organized manner. We engaged both a national sample supplier and used Warren County Park District email lists to reach a wide variety of Warren County, Ohio residents.

Our goal was to create an impartial survey that honestly answered research objectives. We purposefully designed questions and survey flow (question order) to eliminate as much undue influence and bias as possible. To assure we heard from both active and passive users, we asked about their use and visitation of key park features from 2021 to now. This allows us to group survey responses by these key target audiences.

## **METHODOLOGY & PROCESS**

After finalizing the survey, it was programmed, tested (PC and Mobile) and launched. We monitored the survey for target audience participation and sent daily updates.



#### **SURVEY LAUNCH**

August 19, 2024

To panel and email invites sent by WCPD



## MONITORING & SURVEY CLOSE

Monitored for target audience fulfillment, abandonment, completion pace

Closed: September 3, 2024

N = 365



## ANALYSIS & REPORTING

Engaged analytical tool and report creation to answer research objectives.

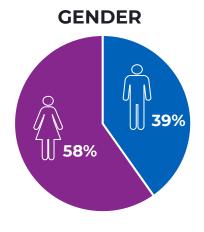
Report and Data File to client: September 18, 2024

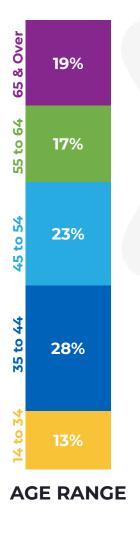
## SURVEY DETAILS N=365

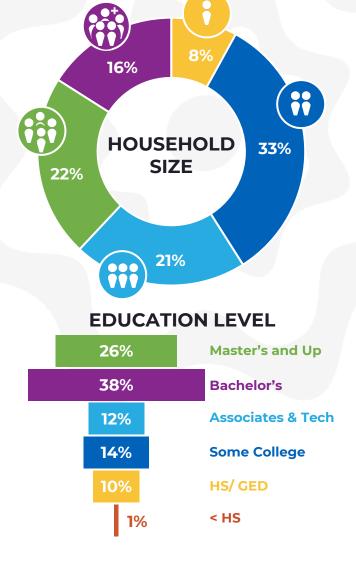
Respondent Demographics

Panel members were required to be Warren County residents, but WCPD list members represented natural fallout. Soft quotas were set to monitor completes by age to track with county representation.

92% WARREN COUNTY, OH RESIDENTS







#### **HOUSEHOLD INCOME**

16%	16%	25%	17%	11%
\$49,999 & Under	\$50K to \$89,999	\$90K to \$139,999	\$140K to \$200K	\$200K & Up

## REPORT DETAILS

#### Target Audiences

We had hoped to include an analysis for the audience, 'WCPD Non-Visitors'. Unfortunately, only 22 of our respondents have 'not visited WCPD parks' and only 5 'do not visit parks'. However, the upside of this is that WCPD parks has a lot of visitors, not only those on their email lists.

For most questions we can include analysis on the following audiences:

- Total respondents for each question
  - Total Survey, N=365
  - WCPD Users, n=338
- Panelists (Panel respondents reached directly by NuVoodoo and not by WCPD, n = 92)
- Self-Selected (WCPD Email List Members, Steering Committee/Focus Group Participants and their networks, and others who found the survey through WCPD outreach, n = 271)

Throughout the document you will see figures that indicate significance testing. In this instance only the Column % or Average statistics are tested (cell comparison method).

EX.	Meaning
<b>34.1</b> % ↑	= significantly higher than other cell values in the column
16.3% ↓	= significantly lower than other cell values in the column

Other Audience Outcomes: Warren Co. OH Residents = 337 Non-County Residents = 28

WCPD Park Visitors = 338 WCPD Park Non-Visitors = 27



## REPORT DETAILS

Breakout Groups

While we provide Total Respondent reporting for each question herein, we have made additional data tables available in excel documents. These documents, commonly called 'Banners', show each question across the following, client-indicated, demographic and audience breakouts of interest:

GENDER: Male

GENDER: Female

AGE: 14 – 34

AGE: 35 - 44

AGE: 45 - 54

AGE: 55 – 64

AGE: 65 & Over

HHS: Families of 3 & Up

HHS: 1-2 Adults Only

HHI: \$49,999 and Below

HHI: \$50K - \$89,999

HHI: \$90K - \$139,999

HHI: \$140K - \$200K

HHI: Over \$200K

EDU: Less than Bachelor's

EDU: Bachelor's and Up

ACTIVITY: Sports fields/ courts

ACTIVITY: Paved biking/ walking trails

ACTIVITY: Hiking/ nature trails

**ACTIVITY: Playgrounds** 

ACTIVITY: Shelters and picnic areas

ACTIVITY: Natural features (Woods,

meadows, prairies, wetlands, rivers, lakes)

ACTIVITY: Outdoor community event spaces

## EXECUTIVE SUMMARY

WCPD mission appears strong with its most engaged visitors



Nature and outdoor features and programs, that serve the public good, have the most support across key metrics

Specialized outdoor activities, including sports, have the least support across multiple measures.

Language, communication and marketing targeted toward sentimentality in 'pride of place' and 'our parks' may help build familiarity and increase visitation.

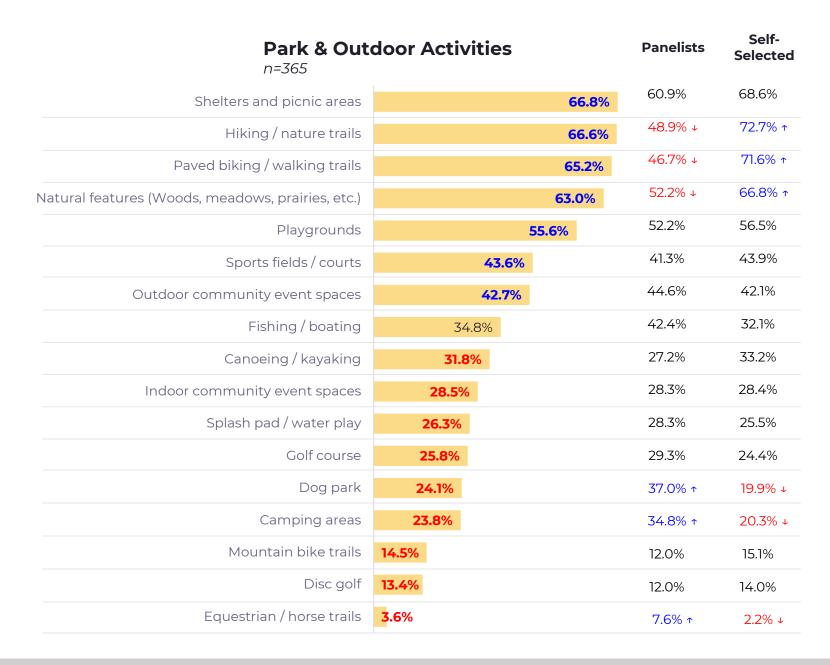
Further investigation within the BANNERS is encouraged to discover if specific breakout groups are driving trends.

## DETAILED FINDINGS

By survey question order (excluding demos)

Most respondents used/visited many park and outdoor features widely available throughout the Warren County Park District system.

Those panelists with the WCPD visited 'dog parks' and 'camping areas' more. These respondents also were less likely to have used/visited some of the most popular activities overall.



**Armco Park** was the most frequently mentioned park, appreciated for its cleanliness, walking paths (both paved and natural), playgrounds, shelters for picnics, disc golf, biking, fishing, and the variety of activities it offers (pickleball, volleyball, kayaking). Respondents also note it's family-friendly with good amenities.

WCPD PARKS	MENTIONS
Armco	157
Landen Deerfield	59
Hisey	48
Gulley	13
Bowman	11
Morrow Veterans	7
Clint Fultz River	6
Kesling	3
Carmody	2
Keever Trails	1
Hatton Lukens	
lvins	
Minard	

**Landen-Deerfield Park** is frequently visited for its playgrounds, splash pad, hiking trails, and sports activities. It's also known for Tech-Free Tuesdays and creek access.

**Hisey Park** is also popular. Many mention its observatory, scenic nature trails, climbing playground features, and events like the Fall Festival. It's also recognized for its dog park, walking trails, and peaceful environment.

Armco because it is close. I like that it has paved walking/biking as well as natural hiking option. The hills give a great workout and walking by the lake gives a nice view. The playgrounds are really nice when the grandkids come to visit. I also like Hisey Park because the playground is very nice with great climbing features and the restrooms are right there for the kids. — Female, 73

#### Other Park Mentions:

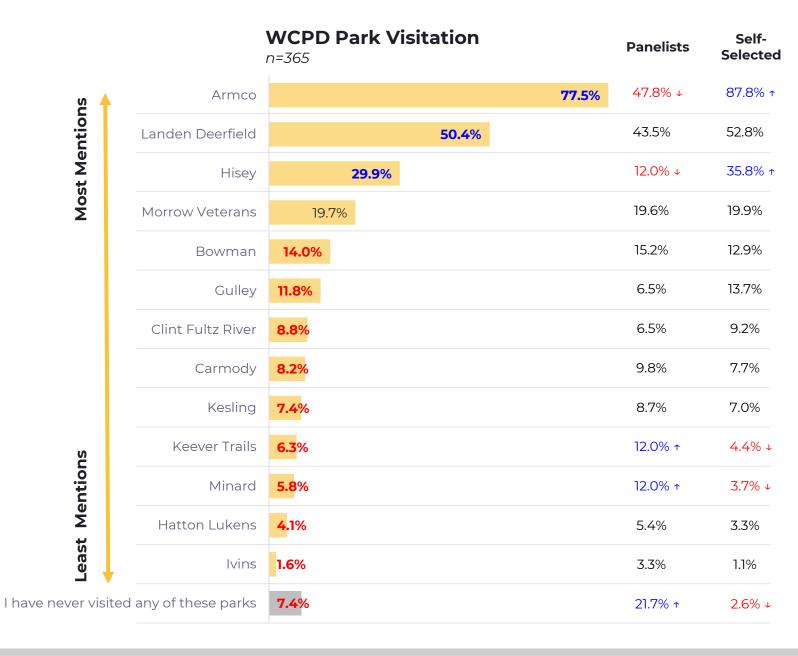
Capsar Crook

Caesar Creek	46
Harmon	34
Miller	19
Cottell	18
Little Miami	16
Kingswood	14
Mounts	13
Patricia Allyn	13
Pine Hill	12
Carter	10
Makino	10
Mason Sports	10
Franklin City	10
Springboro	7
Clear Creek	6
North Park	6
Spring Valley	3
Hazel Woods	3

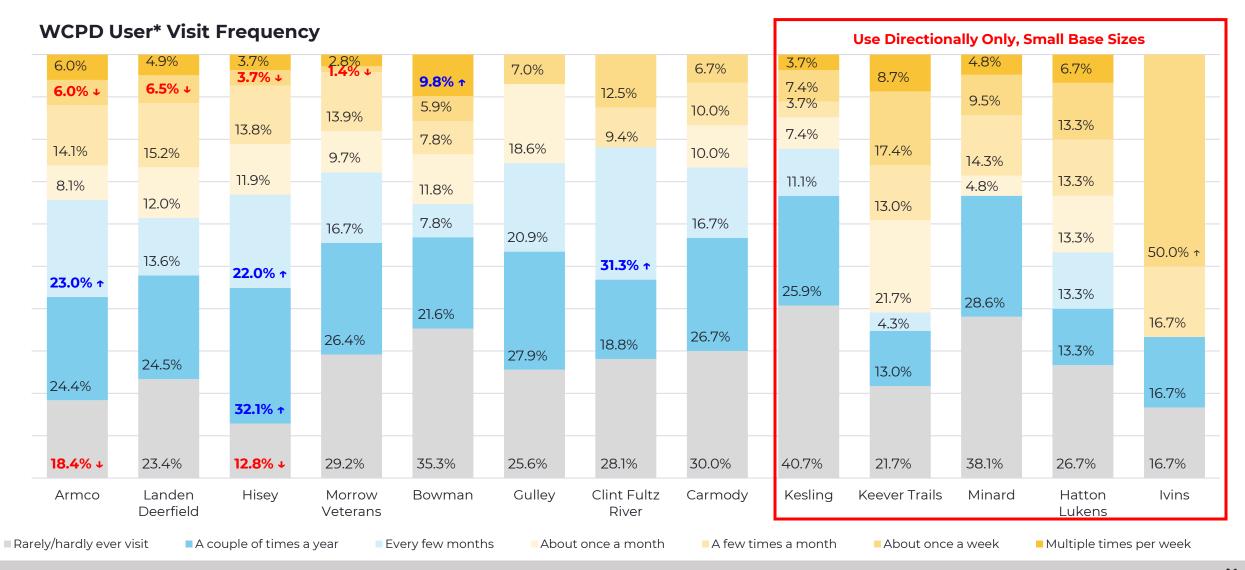
Far and away, Armco and Landen Deerfield lead the pack; Armco especially so among our selfselected respondents.

Keever Trails and Minard have significantly more mentions by our panelist respondents.

Further investigation is warranted to understand what those parks offer these visitors specifically. Is it location? Features? Use/situational? Exploration may expose motivations that can assist with planning, marketing and communication development.



While Armco may receive more unique (unduplicated) visitors, Landen Deerfield and Bowman appear to enjoy more frequent activity. Understanding what motivates these guests to visit more frequently can help build marketing strategy.





Panelists report visiting different WCPD parks more often than their self-selected counterparts, such as Gulley, Landen Deerfield, and more.

#### WCPD User\* Visit Frequency by Panelists / Self-Selected

Row %	SOURCE	Rarely/hardly ever visit	A couple of times a year	Every few months	About once a month	A few times a month	About once a week	Multiple times per week
Armeo	PANELISTS	13.6%	11.4% ↓	29.5%	11.4%	18.2%	6.8%	9.1%
Armco	SELF-SELECT	19.3%	26.9% ↑	21.8%	7.6%	13.0%	5.9%	5.5%
Landon Doorfield	PANELISTS	7.5% ↓	25.0%	10.0%	10.0%	35.0% ♪	10.0%	2.5%
Landen Deerfield	SELF-SELECT	28.0%♪	24.5%	14.7%	11.9%	9.8%↓	5.6%	5.6%
Hisav	PANELISTS	0.0%	9.1%	45.5% ↑	18.2%	18.2%	0.0%	9.1%
Hisey	SELF-SELECT	14.4%	35.1%	18.6% ↓	11.3%	13.4%	4.1%	3.1%
Mayyayy Vatayana	PANELISTS	11.1%	22.2%	16.7%	22.2% ↑	22.2%	0.0%	5.6%
Morrow Veterans	SELF-SELECT	35.2%	27.8%	16.7%	5.6% ↓	11.1%	1.9%	1.9%
Dawman	PANELISTS	14.3%	28.6%	14.3%	21.4%	7.1%	7.1%	7.1%
Bowman	SELF-SELECT	45.7%	20.0%	5.7%	8.6%	5.7%	5.7%	8.6%
Culley	PANELISTS	0.0%	33.3%	16.7%	16.7%	0.0%	33.3%	0.0%
Gulley	SELF-SELECT	29.7%	27.0%	21.6%	18.9%	0.0%	2.7% ↓	0.0%
Clint Fultz River	PANELISTS	0.0%	16.7%	16.7%	0.0%	50.0% ♪	16.7%	0.0%
Clifft Fult2 River	SELF-SELECT	36.0%	16.0%	36.0%	0.0%	0.0% ↓	12.0%	0.0%
Causadu	PANELISTS	0.0%↓	22.2%	22.2%	11.1%	33.3% ↑	11.1%	0.0%
Carmody	SELF-SELECT	42.9%♪	28.6%	14.3%	9.5%	0.0% 1	4.8%	0.0%
Kaalina	PANELISTS	12.5%	25.0%	25.0%	12.5%	12.5%	12.5%	0.0%
Kesling	SELF-SELECT	52.6%	26.3%	5.3%	5.3%	0.0%	5.3%	5.3%
Kaassas Tuaila	PANELISTS	0.0%	0.0%	0.0%	36.4%	27.3%	27.3%	9.1%
Keever Trails	SELF-SELECT	41.7%	25.0%	8.3%	8.3%	0.0%	8.3%	8.3%
Minard	PANELISTS	9.1%	36.4%	0.0%	9.1%	27.3%	9.1%	9.1%
Minard	SELF-SELECT	70.0%	20.0%	0.0%	0.0%	0.0%	10.0%	0.0%
Hattan Lukana	PANELISTS	0.0%	0.0%	0.0%	40.0%	20.0%	20.0%	20.0%
Hatton Lukens	SELF-SELECT	33.3%	22.2%	22.2%	0.0%	11.1%	11.1%	0.0%
luina	PANELISTS	0.0%	33.3%	0.0%	0.0%	33.3%	33.3%	0.0%
lvins	SELF-SELECT	33.3%	0.0%	0.0%	0.0%	0.0%	66.7%	0.0%

Another way of uncovering opportunities to increase park visitation is to look at where you're self-selected guests are NOT visiting parks such as Bowman, Carmody and Landen Deerfield as often, while the panelists group visits these parks more frequently.

What features, benefits, and park factors might be impacting visitation?

Overall, seldom visit WCPD parks alone. They also visit with those they're most close to. Who's with the decision-maker has strategic implications for planning and investment as well as communications, marketing and advertising.

#### **WCPD User\* Companions**

As the relationship grows closer/more dependent on the decision maker, so does their likelihood for accompanying the respondent to the park.

Row %		Rarely	Sometimes	Often	Most of the Time	Always
Just me, alone	30.5%	20.4% ↑	24.0%	9.5%	13.0%	2.7% ↓
With my minor children (18 and Under)	(42.0% ↑)	3.3% ↓	13.0% ↓	11.2%	15.1% ↑	15.4% ↑
With other family members that live with me	16.3% ↓	8.0% ↓	23.1%	16.6% ↑	19.2% ↑	16.9% ↑
With other family members that do NOT live with me	29.6%	18.9% ↑	28.1% ↑	13.3%	4.1% ↓	5.9%
With friends / colleagues	26.3% ↓	18.9% ↑	33.1% ↑	11.5%	7.4%	2.7% ↓
With hobby / fitness groups (walking club, cycling club, etc.)	60.4% ↑	16.9%	12.4% ↓	5.9% ↓	2.4% ↓	2.1% ↓

\*n=338

This exception is driven by our demo of over 40% of Households = 1 or 2



Panelist respondents are not as likely to go to the park by themselves 'most of the time' as their more familiar counterparts. But they're more likely to go 'often' when the park serves as a meeting place for a club/group activity.

WCPD should consider marketing their parks as an activity/ club hosting space to drive new guest trial. Include both the traditional and existing spaces that require reservations along with newly developed 'meet-up spaces' at park landmarks, topographical or historical features, and more.

#### WCPD User\* Companions by PANELISTS/ Self-Selected

Row %	SOURCE	Never	Rarely	Sometimes	Often	Most of the Time	Always
Tust me plane	PANELISTS	31.9%	25.0%	22.2%	11.1%	5.6% ↓	4.2%
Just me, alone	SELF-SELECT	30.3%	18.9%	24.6%	9.1%	15.2%	1.9%
With my miner children (19 and Under)	PANELISTS	34.7%	2.8%	16.7%	16.7%	13.9%	15.3%
With my minor children (18 and Under)	SELF-SELECT	43.9%	3.4%	12.1%	9.8%	15.2%	15.5%
With other family members that live with me	PANELISTS	16.7%	9.7%	18.1%	22.2%	13.9%	19.4%
with other family members that live with me	SELF-SELECT	16.3%	7.6%	24.6%	14.8%	20.5%	16.3%
With other family members that do NOT live	PANELISTS	29.2%	20.8%	22.2%	13.9%	6.9%	6.9%
with me	SELF-SELECT	29.5%	18.6%	29.9%	13.3%	3.4%	5.3%
With friends / colleagues	PANELISTS	30.6%	22.2%	23.6%	11.1%	8.3%	4.2%
with mends / colleagues	SELF-SELECT	25.4%	17.8%	35.6%	11.7%	7.2%	2.3%
With hobby / fitness groups (walking club,	PANELISTS	51.4%	22.2%	13.9%	11.1% ↑	0.0%	1.4%
cycling club, bird watching group, etc. )	SELF-SELECT	62.9%	15.5%	12.1%	4.5% ↓	3.0%	1.9%

<sup>\*</sup>n=338



Warren County Park District visitors express deep appreciation for parks. Most relay how important they are for connecting with nature and the peace it brings them. Many clearly value the safety, accessibility and cleanliness of the parks for family activities like sports and playgrounds. They discuss the value parks bring to the residents of the community and highlight the variety of activities and amenities available for all ages from kids to seniors.

Looking for wildlife is what I enjoy most. The most enjoyable park experience is being away from people just enjoying nature around me. — Male, 30

It is right by the senior center – which makes it easy to meet up with my grandparents to walk or enjoy the scenery. We will also sometimes use the shelter houses – Female, 27 I enjoy fishing, birding, hiking, spring wild flowers, star gazing, and especially sport rocketry. My daughters were involved in 4H. Through your park opportunities one of them took first place at Ohio State Judging in Intermediate Fishing, Ohio Birds, Solid Fuel Rocketry Junior – Male, 61

Seeing the familiar faces of people and their dogs. When you go often and get to know people, it becomes like a community. — Female, 73

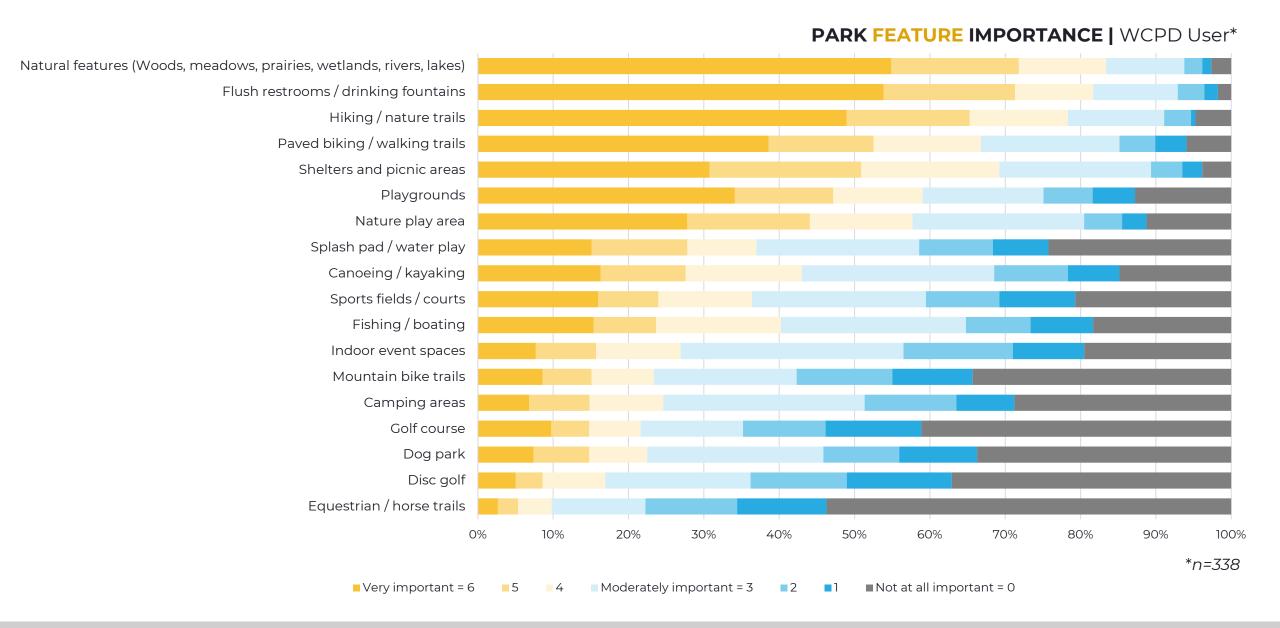
The cleanliness, accessibility, and pretty good fishing. – Male, 35

It's a great way to engage in the outdoors and keep my kids busy and having fun without being on devices. — Female, 40

What I love most is getting out into nature and enjoying fresh air and a change of scenery with my loved ones. At Armco, I enjoy that the park is clean and well cared for and safe to enjoy with my family. We enjoy the playgrounds, picnic shelters, and gazebos. — Female, 28

Overall, parks are cherished as a place for quality time with loved ones, relaxation, recreation, and a break from daily life.

The natural/ecological and convenience features rate most important with respondents.



The least important features appear relatively specialized and likely don't appeal to the widest audiences.

#### PARK FEATURE IMPORTANCE | WCPD User\*

Row %	Not at all important = 0	1	2	Moderately important = 3	4	5	Very important = 6	Average
Natural features (Woods, meadows, prairies, etc.)	2.7% ↓	1.2% ↓	2.4% ↓	10.4% ↓	11.6%	16.9% ↑	54.9% ↑	4.97 ↑
Flush restrooms / drinking fountains	1.8% ↓	1.8% ↓	3.6% ↓	11.2% ↓	10.4%	17.5% ↑	53.8% ↑	4.94 ↑
Hiking / nature trails	4.7% ↓	0.6% ↓	3.6% ↓	12.8% ↓	13.1%	16.3% ↑	49.0% ↑	4.74 ↑
Shelters and picnic areas	3.8% ↓	2.7% ↓	4.1% ↓	20.1%	18.3% ↑	20.1% ↑	30.8% ↑	4.30 ↑
Paved biking / walking trails	5.9% ↓	4.2% ↓	4.7% ↓	18.4%	14.2%	13.9%	38.6% ↑	4.27 ↑
Nature play area	11.2% ↓	3.3% ↓	5.0% ↓	22.8%	13.6%	16.3% ↑	27.8% ↑	3.84 ↑
Playgrounds	12.8% ↓	5.6%	6.5%	16.0%	11.9%	13.1%	34.1% ↑	3.84 ↑
Canoeing / kayaking	14.8% ↓	6.8%	9.8%	25.5% ↑	15.4% ↑	11.3%	16.3% ↓	3.19
Fishing / boating	18.3%	8.3%	8.6%	24.6% ↑	16.6% ↑	8.3%	15.4% ↓	2.99
Sports fields / courts	20.7%	10.1% ↑	9.8%	23.1%	12.4%	8.0%	16.0% ↓	2.84 ↓
Splash pad / water play	24.3%	7.4%	9.8%	21.6%	9.2%	12.7%	15.1% ↓	2.83 ↓
Indoor event spaces	19.5%	9.5%	14.5% ↑	29.6% ↑	11.2%	8.0%	7.7% ↓	2.58 ↓
Camping areas	28.8% ↑	7.7%	12.2% ↑	26.7% ↑	9.8%	8.0%	6.8% ↓	2.32 ↓
Dog park	33.7% ↑	10.4% ↑	10.1%	23.4%	7.7% ↓	7.4% ↓	7.4% ↓	2.13 ↓
Mountain bike trails	34.3% ↑	10.7% ↑	12.7% ↑	18.9%	8.3%	6.5% ↓	8.6% ↓	2.10 ↓
Golf course	41.1% ↑	12.7% ↑	10.9%	13.6% ↓	6.8% ↓	5.0% ↓	9.8% ↓	1.86 ↓
Disc golf	37.1% ↑	13.9% ↑	12.8% ↑	19.3%	8.3%	3.6% ↓	5.0% ↓	1.79 ↓
Equestrian / horse trails	53.7% ↑	11.9% ↑	12.2% ↑	12.5% ↓	4.5% ↓	2.7% ↓	2.7% ↓	1.21 ↓

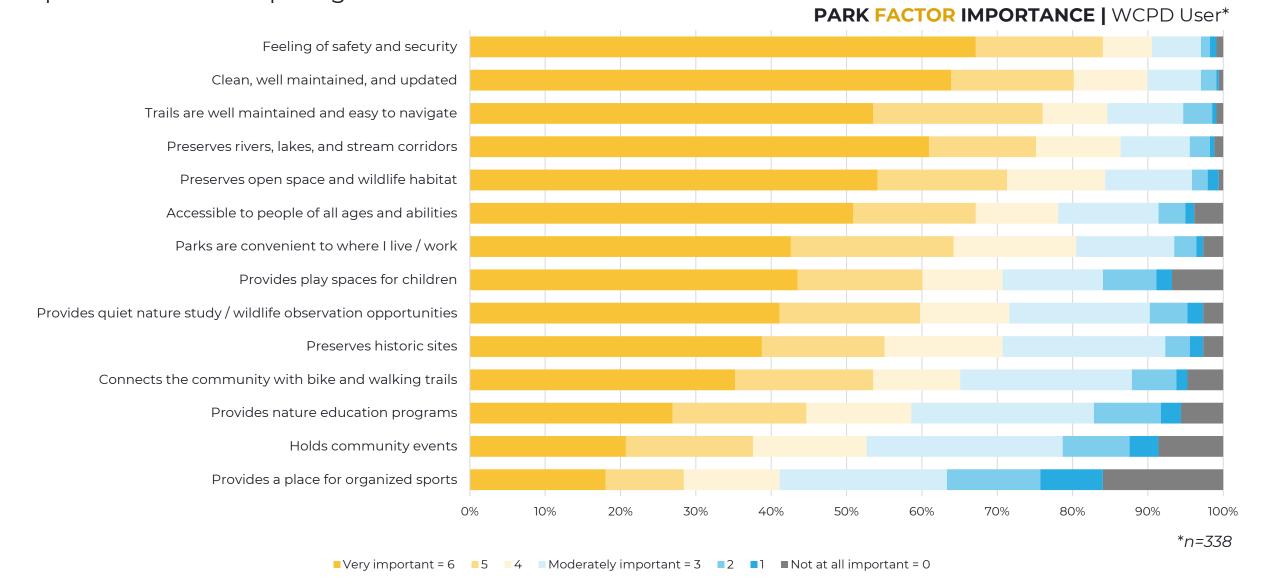
#### PARK FEATURE IMPORTANCE | WCPD User\* by Panelists / Self-Selected

Row %	SOURCE	Not at all important = 0	1	2	Moderately important = 3	4	5	Very important = 6
			•	_				Toly important
Natural features (Woods, meadows, prairies, etc)	PANELISTS	5.6%	2.8%	4.2%	12.5%	15.3%	23.6%	36.1% ↓
water ar reactives (woods, meadows, prairies, etc)	SELF-SELECT	1.9%	0.8%	1.9%	9.9%	10.6%	14.8%	€60.1% →
Flush restrooms / drinking fountains	PANELISTS	2.8%	1.4%	4.2%	19.4% ↑	12.5%	16.7%	43.1% ↓
Trash restrooms / armking rountains	SELF-SELECT	1.5%	1.9%	3.4%	9.1% ↓	9.8%	17.8%	56.4%
Hiking / nature trails	PANELISTS	8.3%	2.8% ↑	6.9%	15.3%	18.1%	18.1%	30.6% ↓
Thking / nature trains	SELF-SELECT	3.8%	0.0% ↓	2.3% ↓	12.2%	11.4%	16.0%	54.4% →
Shelters and picnic areas	PANELISTS	4.2%	4.2%	2.8%	16.7%	19.4%	18.1%	34.7%
Sileiters and picinic areas	SELF-SELECT	3.8%	2.3%	4.5%	21.2%	18.2%	20.8%	29.2%
Paved biking / walking trails	PANELISTS	9.9%	4.2%	4.2%	25.4%	14.1%	12.7%	29.6%
raved biking / waiking trails	SELF-SELECT	4.9%	4.2%	4.9%	16.3%	14.0%	14.4%	41.3%
Nature play area	PANELISTS	9.7%	1.4%	2.8%	27.8%	19.4%	12.5%	26.4%
Nature play area	SELF-SELECT	11.7%	3.8%	5.7%	21.2%	12.1%	17.4%	28.0%
Playgrounds	PANELISTS	8.3%	4.2%	11.1%	23.6% ↑	12.5%	9.7%	30.6%
riaygi oulius	SELF-SELECT	14.1%	6.1%	5.3%	14.1%	11.4%	14.1%	35.0%
Canacing / kayaking	PANELISTS	12.7%	8.5%	12.7%	22.5%	16.9%	8.5%	18.3%
Canoeing / kayaking	SELF-SELECT	15.5%	6.4%	8.7%	26.5%	15.2%	12.1%	15.5%
Fishing / heating	PANELISTS	12.5%	8.3%	4.2%	25.0%	13.9%	12.5%	23.6% ↑
Fishing / boating	SELF-SELECT	20.1%	8.3%	9.8%	23.9%	17.4%	7.2%	13.3% ↓
Sports fields / sourts	PANELISTS	18.1%	8.3%	8.3%	27.8%	12.5%	12.5%	12.5%
Sports fields / courts	SELF-SELECT	21.6%	10.6%	10.2%	22.0%	12.5%	6.8%	16.3%
Colock and / water play	PANELISTS	22.2%	9.7%	6.9%	23.6%	12.5%	11.1%	13.9%
Splash pad / water play	SELF-SELECT	25.0%	6.8%	10.6%	20.5%	8.3%	13.3%	15.5%
Indeer event spaces	PANELISTS	12.5%	11.1%	13.9%	33.3%	9.7%	11.1%	8.3%
Indoor event spaces	SELF-SELECT	21.6%	9.1%	14.8%	28.4%	11.7%	7.2%	7.2%
Camping avers	PANELISTS	16.7% ↓	4.2%	8.3%	34.7%	15.3%	11.1%	9.7%
Camping areas	SELF-SELECT	31.9% ↑	8.7%	13.3%	24.3%	8.4%	7.2%	6.1%
Dagwards	PANELISTS	20.8% ↓	13.9%	9.7%	18.1%	9.7%	13.9% ↑	13.9% ↑
Dog park	SELF-SELECT	37.1% ↑	9.5%	10.2%	24.6%	7.2%	5.7% ↓	5.7% ↓
Mountain hike trails	PANELISTS	20.8% ↓	12.5%	9.7%	29.2% ↑	9.7%	8.3%	9.7%
Mountain bike trails	SELF-SELECT	38.3% ↑	9.8%	13.6%	16.3% ↓	8.0%	5.7%	8.3%
Colf course	PANELISTS	31.9%	9.7%	15.3%	16.7%	8.3%	8.3%	9.7%
Golf course	SELF-SELECT	43.9% ↑	13.3%	9.8%	12.9%	6.4%	4.2%	9.5%
Diag salf	PANELISTS	30.6%	12.5%	5.6% ↓	30.6% ↑	12.5%	4.2%	4.2%
Disc golf	SELF-SELECT	38.8%	14.1%	14.8% ↑	16.3% ↓	7.2%	3.4%	5.3%
Formatoine (bosses toolle	PANELISTS	29.2% ↓	18.1%	15.3%	19.4% ↑	8.3%	5.6%	4.2%
Equestrian / horse trails	SELF-SELECT	60.5% ↑	10.3%	11.4%	10.3% ↓	3.4%	1.9%	2.3%

The WCPD message and mission is strongest with the most engaged visitors.

nuvoodoo

Safety and cleanliness, along with preservation, maintenance and habitat rank among the most important factors for park guests.



'Provides a place for organized sports' rates least important park factor for total guests.

#### PARK FACTOR IMPORTANCE | WCPD User\*

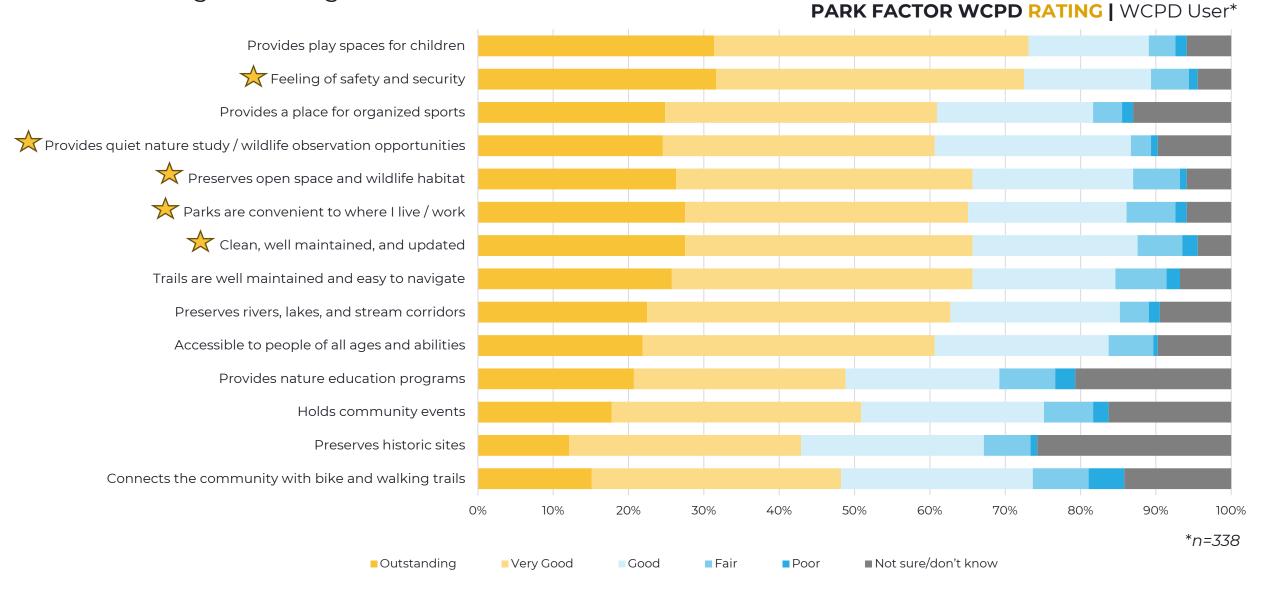
Row %	Not at all important = 0	1	2	Moderately important = 3	4	5	Very important = 6	Average
Feeling of safety and security	0.9% ↓	0.9%	1.2% ↓	6.5% ↓	6.5% ↓	16.9%	67.2% ↑	5.36 ↑
Clean, well maintained, and updated	0.6% ↓	0.3% ↓	2.1% ↓	7.1% ↓	9.8%	16.3%	63.9% ↑	5.30 ↑
Preserves rivers, lakes, and stream corridors	1.2% ↓	0.6%	2.7% ↓	9.2% ↓	11.2%	14.2%	60.9% ↑	5.15 ↑
Trails are well maintained and easy to navigate	0.9% ↓	0.6%	3.8%	10.1% ↓	8.6%	22.5% ↑	53.6% ↑	5.07 ↑
Preserves open space and wildlife habitat	0.6% ↓	1.5%	2.1% ↓	11.5% ↓	13.0%	17.2%	54.1% ↑	5.03 ↑
Accessible to people of all ages and abilities	3.8%	1.2%	3.6%	13.3%	10.9%	16.3%	50.9% ↑	4.79 ↑
Parks are convenient to where I live / work	2.7%	0.9%	3.0%	13.0%	16.3% ↑	21.6% ↑	42.6%	4.75 ↑
Provides quiet nature study / wildlife observation opportunities	2.7%	2.1%	5.0%	18.6%	11.8%	18.6%	41.1%	4.55
Preserves historic sites	2.7%	1.8%	3.3%	21.6% ↑	15.7% ↑	16.3%	38.8% ↓	4.50
Provides play spaces for children	6.8% ↑	2.1%	7.1%	13.3%	10.7%	16.6%	43.5%	4.43
Connects the community with bike and walking trails	4.7%	1.5%	5.9%	22.8% ↑	11.5%	18.3%	35.2% ↓	4.31 ↓
Provides nature education programs	5.6%	2.7%	8.9% ↑	24.3% ↑	13.9%	17.8%	26.9% ↓	3.99 ↓
Holds community events	8.6% ↑	3.8% ↑	8.9% ↑	26.0% ↑	15.1%	16.9%	20.7% ↓	3.69 ↓
Provides a place for organized sports	16.0% ↑	8.3% ↑	12.4% ↑	22.2% ↑	12.7%	10.4% ↓	18.0% ↓	3.11 ↓

'Provides a place for organized sports' rates 'Not at all important' to nearly 1 in 5 of the self-selected group, but more important to the panelists. Again, it's clear that the self-selected respondents support the park district's ecological and preservation initiatives.

#### PARK FACTOR IMPORTANCE | WCPD User\* by Panelists / Self-Selected

Row %	SOURCE	Not at all important = 0	1	2	Moderately important = 3	4	5	Very important = 6
Feeling of safety and security	PANELISTS	4.2% ↑	1.4%	1.4%	6.9%	12.5% ↑	18.1%	55.6% ↓
reening or safety and security		0.0% ↓	0.8%	1.1%	6.4%	4.9% ↓	16.3%	70.5% ↑
Clean, well maintained, and updated	PANELISTS	2.8% ↑	1.4%	1.4%	12.5% ↑	16.7% ↑	12.5%	52.8% ↓
Olean, Well Indined, and apareca	SELF-SELECT	0.0% ↓	0.0%	2.3%	5.7%	8.0% ↓	17.4%	66.7% ↑
Preserves rivers, lakes, and stream corridors	PANELISTS	1.4%	1.4%	2.8%	15.3% ↑	19.4% ↑	19.4%	40.3% ↓
- Teserves rivers, takes, and stream cornacis	SELF-SELECT	1.1%	0.4%	2.7%	7.2% ↓	9.1% ↓	12.5%	67.0% →
Trails are well maintained and easy to navigate	PANELISTS	1.4%	2.8% ↑	2.8%	13.9%	13.9%	20.8%	44.4%
Trails are well maintained and easy to havigate	SELF-SELECT	0.8%	0.0% ↓	4.2%	8.7%	7.2%	22.7%	56.4% ↑
Preserves open space and wildlife habitat	PANELISTS	1.4%	1.4%	5.6% ↑	13.9%	18.1%	23.6%	36.1% ↓
Preserves open space and whome nabitat	SELF-SELECT	0.4%	1.5%	1.1% ↓	11.0%	11.4%	15.2%	59.5% ↑
Accessible to people of all ages and abilities	PANELISTS	2.8%	2.8%	2.8%	15.3%	6.9%	22.2%	47.2%
	SELF-SELECT	4.2%	0.8%	3.8%	12.5%	12.1%	14.8%	51.9%
Parks are convenient to where I live / work	PANELISTS	4.2%	1.4%	5.6%	16.7%	20.8%	19.4%	31.9% ↓
- Tarks are convenient to where thive / Work	SELF-SELECT	2.3%	0.8%	2.3%	12.1%	15.2%	22.3%	45.1%
Provides quiet nature study / wildlife observation opportunities	PANELISTS	2.8%	2.8%	4.2%	19.4%	16.7%	25.0%	29.2% ↓
- Trovides quiet nature study / Whalife observation opportunities	SELF-SELECT	2.7%	1.9%	5.3%	18.6%	10.2%	17.0%	<b>44.3% →</b>
Preserves historic sites	PANELISTS	1.4%	4.2%	1.4%	20.8%	20.8%	18.1%	33.3%
Treserves mistorie sites	SELF-SELECT	3.0%	1.1%	3.8%	21.2%	14.4%	15.9%	40.5%
Provides play spaces for children	PANELISTS	2.8%	1.4%	5.6%	19.4%	18.1% ↑	18.1%	34.7%
	SELF-SELECT	8.0%	2.3%	7.6%	11.7%	8.7% ↓	16.3%	45.5%
Connects the community with bike and walking trails	PANELISTS	2.8%	1.4%	8.3%	22.2%	15.3%	20.8%	29.2%
	SELF-SELECT	5.3%	1.5%	5.3%	22.7%	10.6%	17.4%	37.1%
Provides nature education programs	PANELISTS	5.6%	6.9% ↑	11.1%	19.4%	13.9%	22.2%	20.8%
	SELF-SELECT	5.7%	1.5% ↓	8.3%	25.4%	14.0%	16.3%	28.8%
Holds community events	PANELISTS	8.3%	2.8%	11.1%	26.4%	20.8%	15.3%	15.3%
- India community cromb	SELF-SELECT	8.7%	4.2%	8.3%	25.8%	13.6%	17.0%	22.3%
Provides a place for organized sports	PANELISTS	5.6% ↓	8.3%	8.3%		20.8% ↑	16.7% <b>→</b>	16.7%
Florides a place for organized sports	SELF-SELECT	<b>18.9</b> % <b>→</b>	8.3%	13.6%	22.0%	10.6% ↓	8.7%	17.8%

WCPD received relatively high marks across the board. Some of the most important factors also have some of the highest ratings.



WCPD scored between 'Good' and 'Very Good' for all tested park factors. The highest scores, both over 4.0, were for 'Provides play spaces for children' and 'Feeling of safety and security'.

#### PARK FACTOR WCPD RATING | WCPD User\*

Row %	Not sure/don't know	Poor	Fair	Good	Very Good	Outstanding	Average
Provides play spaces for children	5.9% ↓	1.5%	3.6%	16.0% ↓	41.7%	31.4% ↑	4.04 ↑
Feeling of safety and security	4.4% ↓	1.2%	5.0%	16.9% ↓	40.8%	31.7% ↑	4.01 ↑
Provides a place for organized sports	13.0%	1.5%	3.8%	20.7%	36.1%	24.9%	3.91
Provides quiet nature study / wildlife observation opportunities	9.8%	0.9%	2.7% ↓	26.0% ↑	36.1%	24.6%	3.90
Preserves open space and wildlife habitat	5.9% ↓	0.9%	6.2%	21.3%	39.3%	26.3%	3.89
Parks are convenient to where I live / work	5.9% ↓	1.5%	6.5%	21.0%	37.6%	27.5%	3.88
Clean, well maintained, and updated	4.4% ↓	2.1%	5.9%	21.9%	38.2%	27.5%	3.87
Trails are well maintained and easy to navigate	6.8% ↓	1.8%	6.8%	18.9%	39.9%	25.7%	3.87
Preserves rivers, lakes, and stream corridors	9.5%	1.5%	3.8%	22.5%	40.2%	22.5%	3.87
Accessible to people of all ages and abilities	9.8%	0.6%	5.9%	23.1%	38.8%	21.9%	3.84
Provides nature education programs	20.7% ↑	2.7%	7.4%	20.4%	28.1% ↓	20.7%	3.72 ↓
Holds community events	16.3% ↑	2.1%	6.5%	24.3%	33.1%	17.8% ↓	3.69 ↓
Preserves historic sites	25.7% ↑	0.9%	6.2%	24.3%	30.8% ↓	12.1% ↓	3.63 ↓
Connects the community with bike and walking trails	14.2%	4.7% ↑	7.4%	25.4%	33.1%	15.1% ↓	3.54 ↓

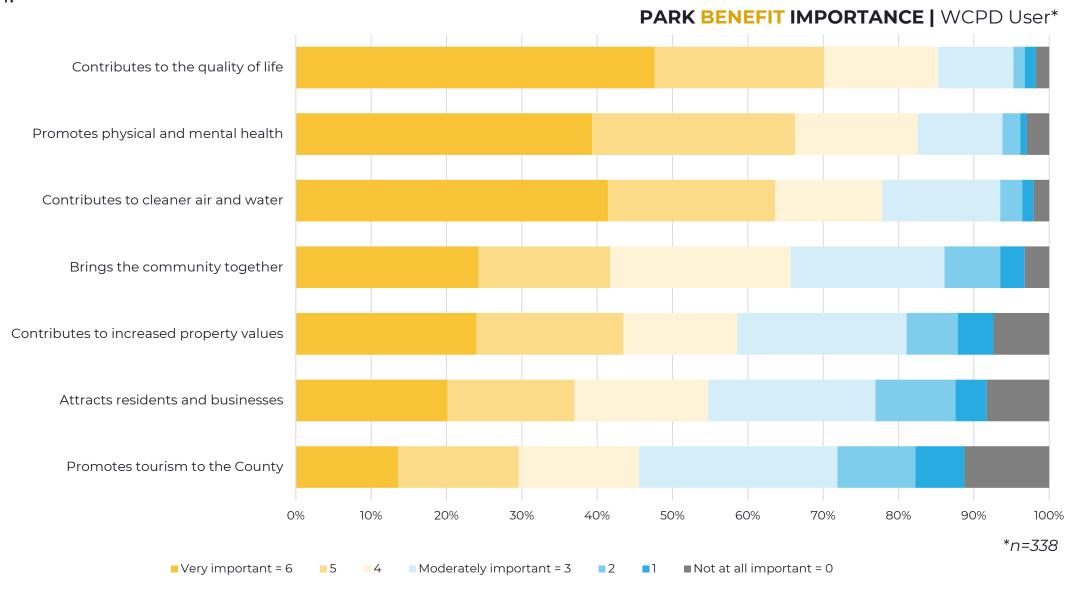


Those most engaged were more likely to mark 'Not sure/don't know' than their less familiar counterparts. A tendency of human behavior, our loyalty to a cause/ initiative we support, often abstains us from weighing in unless we're 100% sure.

PARK FACTOR WCPD RATING | WCPD User\* by PANELISTS/ Self-Selected

D0/	COLIDOE		_				
Row %	SOURCE	Not sure/don't know	Poor	Fair	Good	Very Good	Outstanding
Provides play spaces for children	PANELISTS	4.2%	2.8%	1.4%	13.9%	38.9%	38.9%
Provides play spaces for children	SELF-SELECT	6.4%	0.8% ↓	4.2%	16.7%	42.8%	29.2%
Feeling of safety and security	PANELISTS	5.6%	2.8%	4.2%	16.7%	31.9%	38.9%
reening of safety and security	SELF-SELECT	4.2%	0.4% ↓	5.3%	17.0%	43.6%	29.5%
Provides a place for organized sports	PANELISTS	2.8% ↓	4.2% ↑	4.2%	20.8%	38.9%	29.2%
Provides a place for organized sports	SELF-SELECT	15.9% ↑	0.4% ↓	3.8%	20.8%	35.6%	23.5%
Provides quiet nature study / wildlife observation opportunities	PANELISTS	4.2%	1.4%	2.8%	16.7% ↓	44.4%	30.6%
Provides quiet nature study / whome observation opportunities	SELF-SELECT	11.4%	0.8%	2.7%	28.0%	34.1%	23.1%
Preserves open space and wildlife habitat	PANELISTS	2.8%	1.4%	5.6%	15.3%	43.1%	31.9%
- reserves open space and whalle habitat	SELF-SELECT	6.8%	0.8%	6.1%	22.7%	38.6%	25.0%
Parks are convenient to where I live / work	PANELISTS	6.9%	2.8%	2.8%	12.5% ↓	44.4%	30.6%
Tarks are convenient to where thive , work	SELF-SELECT	5.7%	1.1%	7.2%	23.5% ↑	36.0%	26.5%
Clean, well maintained, and updated	PANELISTS	5.6%	4.2%	2.8%	13.9%	36.1%	37.5% ↑
——————————————————————————————————————	SELF-SELECT	4.2%	1.1% ↓	6.8%	24.2% ↑	38.6%	25.0%
Trails are well maintained and easy to navigate	PANELISTS	6.9%	2.8%	0.0% ↓	11.1%	37.5%	41.7% ↑
——————————————————————————————————————	SELF-SELECT	6.8%	1.1%	8.7% ↑	21.2% ↑	40.5%	21.6% ↓
Preserves rivers, lakes, and stream corridors	PANELISTS	/ 1.4% ✓	2.8%	2.8%	13.9% ↓	48.6%	30.6%
	SELF-SELECT		1.1%	4.2%	24.2%	38.3%	20.5%
Accessible to people of all ages and abilities	PANELISTS	2.8% ↓ \	2.8% ↑	2.8%	12.5% ↓	34.7%	44.4% ↑
	SELF-SELECT	11.7% ↑	0.0% ↓	6.4%	26.1% ↑	40.2%	15.5% ↓
Provides nature education programs	PANELISTS	12.5%	4.2%	8.3%	16.7%	36.1%	22.2%
	SELF-SELECT	23.1% ↑	1.9%	7.2%	21.2%	26.1%	20.5%
Holds community events	PANELISTS	4.2% ↓	1.4%	4.2%	22.2%	40.3%	27.8% ↑
	SELF-SELECT	19.7% ↑	2.3%	6.4%	25.0%	31.4%	15.2% ↓
Preserves historic sites	PANELISTS	5.6% ↓	1.4%	4.2%	15.3% ↓	56.9% ↑	16.7%
	SELF-SELECT	31.4% ↑	0.8%	6.4%	26.5%	23.9% ↓	11.0%
Connects the community with bike and walking trails	PANELISTS	√ 4.2% ↓/	2.8%	2.8%	19.4%	45.8% ↑	25.0% ↑
	SELF-SELECT	<b>\</b> 16.7% <b>/</b>	5.3%	8.3%	27.3%	29.9% ↓	12.5% ↓

Most believe the most important park benefits are contributions to quality of life and physical and mental health.



All park benefits fall between 'Moderately' and 'Very important'. Interestingly, the least important benefit is 'promotes tourism to the County'. This relays a pride of ownership juxtaposed with how important visitors feel parks are to their quality of life.

Language, communication and marketing targeted toward sentimentality in 'pride of place' and 'our parks' may help build familiarity and increase visitation.

#### PARK BENEFIT IMPORTANCE | WCPD User\*

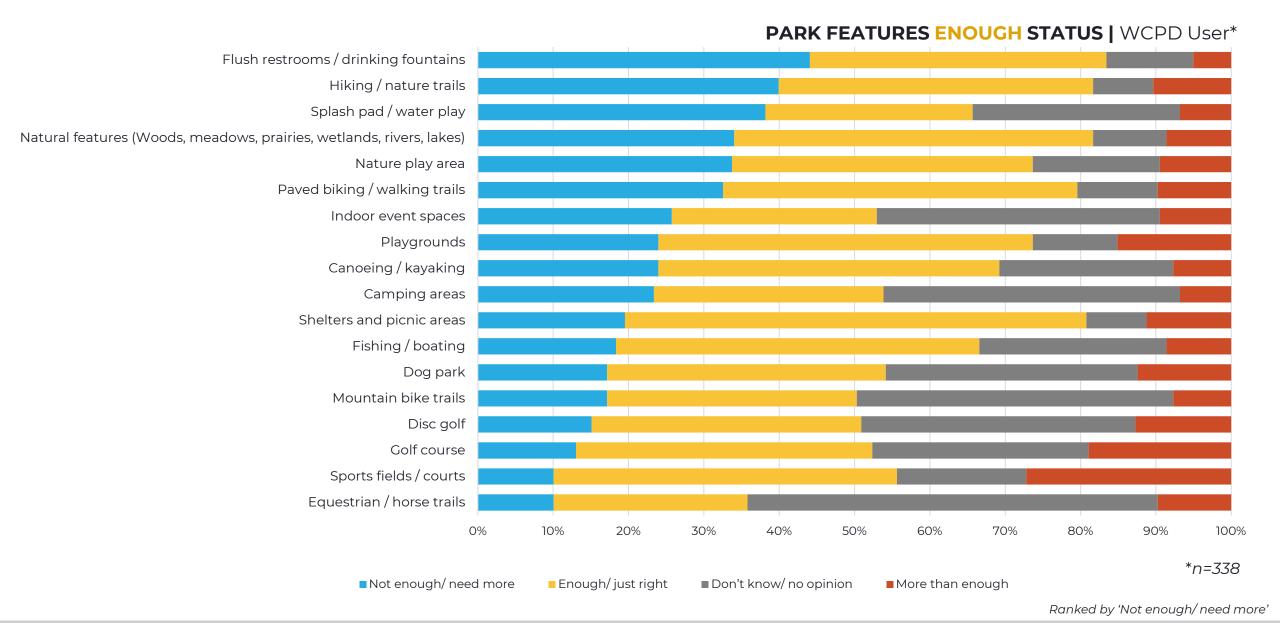
Row %	Not at all important = 0	1	2	Moderately important = 3	4	5	Very important = 6	Average
Contributes to the quality of life	1.8% ↓	1.5%	1.5% ↓	10.1% ↓	15.1%	22.5%	47.6% ↑	4.93 ↑
Promotes physical and mental health	3.0%	0.9% ↓	2.4% ↓	11.2% ↓	16.3%	26.9% ↑	39.3% ↑	4.75 ↑
Contributes to cleaner air and water	2.1% ↓	1.5%	3.0% ↓	15.7%	14.2%	22.2%	41.4% ↑	4.71 ↑
Brings the community together	3.3%	3.3%	7.4%	20.4%	24.0% ↑	17.5%	24.3% ↓	4.08 ↓
Contributes to increased property values	7.4%	4.7%	6.8%	22.5% ↑	15.1%	19.5%	24.0% ↓	3.88 ↓
Attracts residents and businesses	8.3% ↑	4.1%	10.7% ↑	22.2%	17.8%	16.9%	20.1% ↓	3.68 ↓
Promotes tourism to the County	11.2% ↑	6.5% ↑	10.4% ↑	26.3% ↑	16.0%	16.0%	13.6% ↓	3.32 ↓

Further evidence of the 'pride of place' sentiment is most clearly illustrated by the ratings of those most engaged and loyal. They appear to place a very high value on the benefits provided by parks.

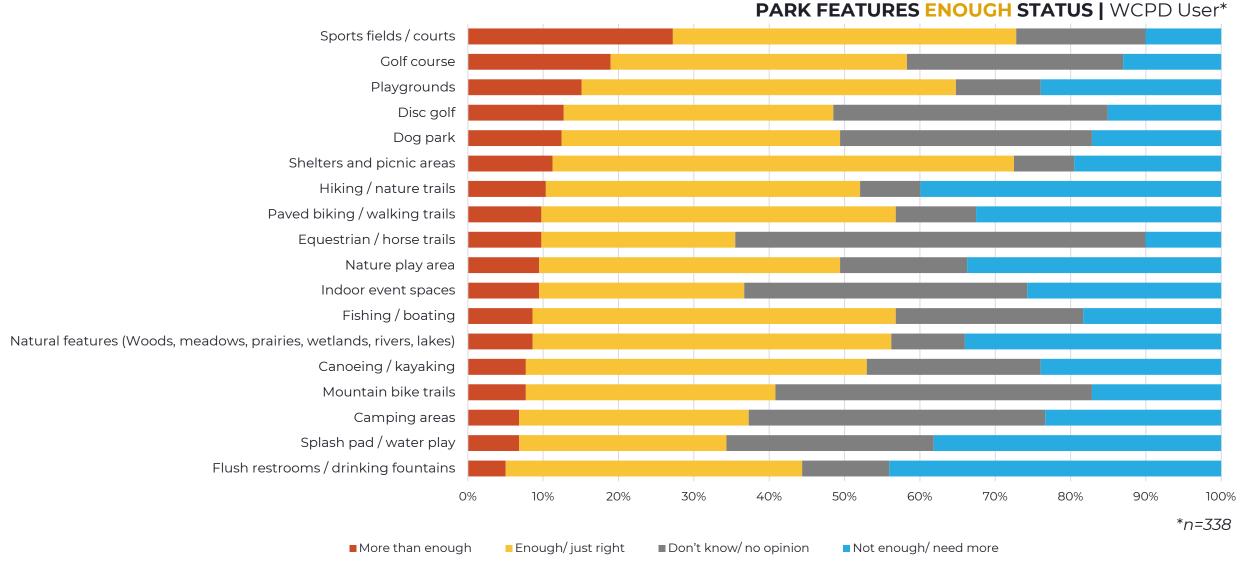
#### PARK BENEFIT IMPORTANCE | WCPD User\* by PANELISTS/ Self-Selected

Row %	SOURCE	Not at all important = 0	1	2	Moderately important = 3	4	5	Very important = 6
Contributes to the quality of life	PANELISTS	5.6% ↑	4.2% ↑	2.8%	13.9%	16.7%	26.4%	30.6% ↓
Contributes to the quality of life	SELF-SELECT	0.8% ↓	0.8% ↓	1.1%	9.1%	14.4%	21.6%	52.3% ↑
Dromotos physical and montal health	PANELISTS	6.9% ↑	1.4%	2.8%	12.5%	23.6%	27.8%	25.0% ↓
Promotes physical and mental health	SELF-SELECT	1.9% ↓	0.8%	2.3%	11.0%	14.4%	26.9%	<b>42.8</b> % ↑
Contributes to cleaner air and water	PANELISTS	2.8%	0.0%	5.6%	25.0% ↑	16.7%	23.6%	26.4% ↓
Contributes to cleaner air and water	SELF-SELECT	1.9%	1.9%	2.3%	13.3% ↓	13.6%	22.0%	<b>45.1%</b> ↑
Duin we the community to mathew	PANELISTS	4.2%	0.0%	8.3%	20.8%	23.6%	16.7%	26.4%
Brings the community together	SELF-SELECT	3.0%	4.2%	7.2%	20.1%	24.2%	17.8%	23.5%
Contributes to increased premark welves	PANELISTS	5.6%	4.2%	5.6%	25.0%	18.1%	20.8%	20.8%
Contributes to increased property values	SELF-SELECT	8.0%	4.9%	7.2%	21.6%	14.4%	19.3%	24.6%
Attuanta varidanta and busin accas	PANELISTS	5.6%	1.4%	9.7%	20.8%	23.6%	15.3%	23.6%
Attracts residents and businesses	SELF-SELECT	9.1%	4.9%	11.0%	22.7%	15.9%	17.4%	18.9%
Draw at a star to wiens to the Country	PANELISTS	4.2% ↓	1.4% ↓	12.5%	27.8%	20.8%	16.7%	16.7%
Promotes tourism to the County	SELF-SELECT	13.3% ↑	8.0% ↑	9.5%	25.8%	14.8%	15.9%	12.9%

WCPD visitors would most like more 'flush restrooms / drinking fountains' and 'hiking / nature trails'.



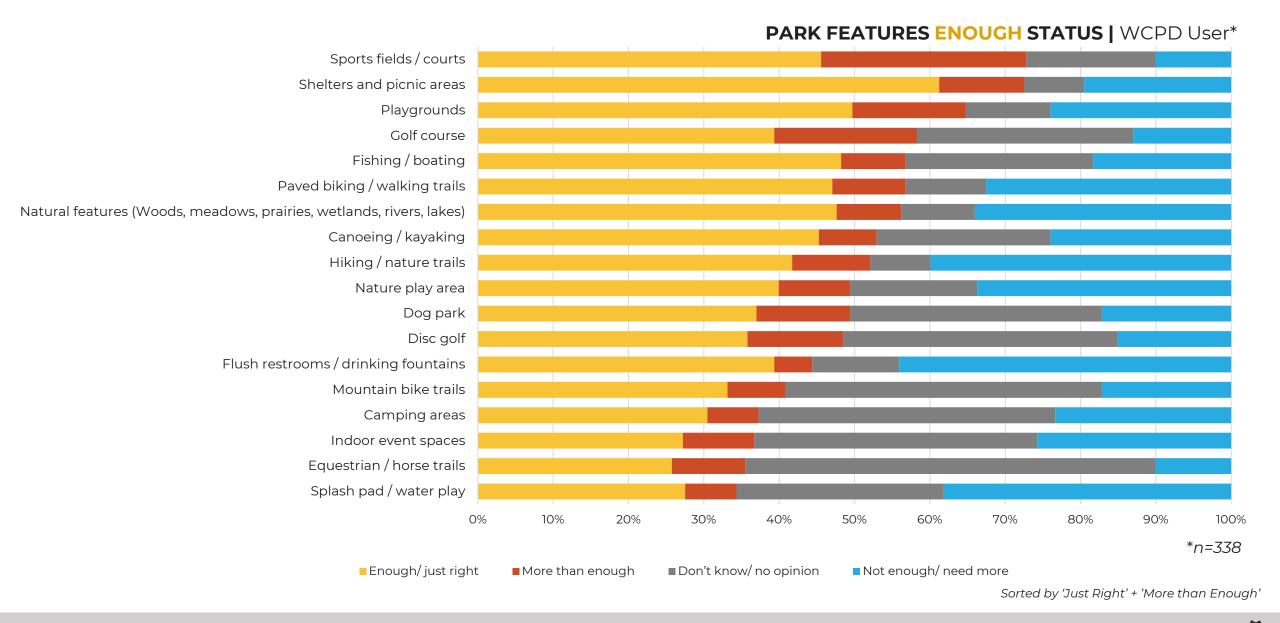
'Sports fields / courts' and 'Golf course' were the two highest rated 'More than enough' park features.



Ranked by 'More than Enough'



#### The following table combines "more than enough" with "enough / just right."



Over 44% of WCPD guests believe the parks need more 'Flush restrooms / drinking fountains' and nearly as many see a need for more 'Hiking / nature trails' (39.9%) and a 'Splash pad / water play' (38.2%).

Over 1/3 believe the parks need more 'Natural features', 'Nature play area', and 'Paved biking / walking trails', but even more respondents believed the park district has enough of these things.

Further investigation within the banners is encouraged to discover if any specific breakout groups are driving these trends.

#### PARK FEATURES ENOUGH STATUS | WCPD User\*

Row %	Don't know/ no opinion	Not enough/ need more	Enough/ just right	More than enough
Shelters and picnic areas	8.0% ↓	19.5% ↓	61.2% ↑	11.2%
Playgrounds	11.2% ↓	24.0%	49.7% ↑	15.1% ↑
Fishing / boating	24.9%	18.3% ↓	48.2% ↑	8.6%
Natural features (Woods, meadows, prairies, etc)	9.8% ↓	34.0% ↑	47.6% ↑	8.6%
Paved biking / walking trails	10.7% ↓	32.5% ↑	47.0%	9.8%
Sports fields / courts	17.2% ↓	10.1% ↓	45.6% ↑	27.2% ↑
Canoeing / kayaking	23.1%	24.0%	45.3%	7.7%
Hiking / nature trails	8.0% ↓	39.9% ♪	41.7%	10.4%
Nature play area	16.9% ↓	33.7% ↑	39.9%	9.5%
Golf course	28.7%	13.0% ↓	39.3%	18.9% ↑
Flush restrooms / drinking fountains	11.5% ↓	44.1% ↑	39.3%	5.0% ↓
Dog park	33.4% ↑	17.2% ↓	37.0%	12.4%
Disc golf	36.4% ↑	15.1% ↓	35.8%	12.7%
Mountain bike trails	42.0% ↑	17.2% ↓	33.1% ↓	7.7%
Camping areas	39.3% ↑	23.4%	30.5% ↓	6.8% ↓
Splash pad / water play	27.5%	38.2% ↑	27.5% ↓	6.8% ↓
Indoor event spaces	37.6% ↑	25.7%	27.2% ↓	9.5%
Equestrian / horse trails	54.4% ↑	10.1% ↓	25.7% ↓	9.8%



#### PARK FEATURES ENOUGH STATUS | WCPD User\* by Panelists / Self-Selected

Row %	SOURCE	Don't know/ no opinion	Not enough/ need more	Enough/just right	More than enough
Shelters and picnic areas	PANELISTS	8.3%	23.6%	50.0% ↓	18.1% ↑
Shelters and pichic areas	SELF-SELECT	8.0%	18.2%	64.8% ↑	9.1% ↓
Playgrounds	PANELISTS	5.6%	20.8%	51.4%	22.2%
Playgrounds	SELF-SELECT	12.9%	24.6%	49.2%	13.3%
Fishing / boating	PANELISTS	13.9% ↓	19.4%	54.2%	12.5%
rishing / boating	SELF-SELECT	27.3%	18.2%	47.0%	7.6%
Natural features (Woods, meadows, prairies, etc)	PANELISTS	6.9%	18.1% ↓	56.9%	18.1%
Natural leatures (Woods, Meadows, prairies, etc)	SELF-SELECT	10.6%	38.6% ↑	44.7% ↓	6.1% ↓
Paved biking / walking trails	PANELISTS	5.6%	23.6%	50.0%	20.8% ↑
Paved biking / waiking trails	SELF-SELECT	11.7%	35.2% ↑	46.2%	6.8% ↓
Consider fields / country	PANELISTS	6.9% ↓	8.3%	68.1% ↑	16.7% ↓
Sports fields / courts	SELF-SELECT	20.1% ↑	10.2%	39.8% ↓	29.9% ↑
Canadian / kawakina	PANELISTS	12.5% ↓	27.8%	43.1%	16.7% ↑
Canoeing / kayaking	SELF-SELECT	25.4%	23.1%	46.2%	5.3% ↓
1186	PANELISTS	4.2%	19.4% ↓	50.0%	26.4% ↑
Hiking / nature trails	SELF-SELECT	9.1%	45.8% ↑	39.0%	6.1% ↓
N . 1	PANELISTS	8.3% ↓	18.1% ↓	52.8% ↑	20.8% ↑
Nature play area	SELF-SELECT	18.9%	38.3% ↑	36.4% ↓	6.4%
0 II	PANELISTS	15.3% ↓	18.1%	41.7%	25.0%
Golf course	SELF-SELECT	32.2% ↑	11.4%	39.0%	17.4%
	PANELISTS	6.9%	27.8% ↓	50.0% ↑	15.3% ↑
Flush restrooms / drinking fountains	SELF-SELECT	12 <u>.9</u> %	48.5% ↑	36.4% ↓	2.3% ↓
	PANELISTS	19.4%	13.9%	51.4% ↑	15.3%
Dog park	SELF-SELECT	37.1% ↑	18.2%	33.0% ↓	11.7%
_, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	PANELISTS	20.8% ↓	16.7%	40.3%	22.2% ↑
Disc golf	SELF-SELECT	40.2% ↑	14.8%	34.8%	10.2% ↓
	PANELISTS	16.7% ↓	15.3%	52.8% ↑	15.3% ↑
Mountain bike trails	SELF-SELECT	48.9% ↑	17.4%	28.0% ↓	5.7% ↓
	PANELISTS	12.5% ↓	20.8%	51.4% ↑	15.3% ↑
Camping areas	SELF-SELECT	46.2% ↑	24.2%	25.0% ↓	4.5% ↓
	PANELISTS	16.7% ↓	34.7%	37.5% ↑	11.1%
Splash pad / water play	SELF-SELECT	30.7% ↑	39.0%	24.6% ↓	5.7%
	PANELISTS	15.3% ↓	29.2%	33.3%	22.2% ↑
Indoor event spaces	SELF-SELECT	43.6% ↑	25.0%	25.4%	6.1% ↓
	PANELISTS	25.0% +	13.9%	44.4% ↑	16.7% ↑
Equestrian / horse trails	SELF-SELECT	62.1% 1	9.1%	20.8% ↓	8.0% ↓

Again, 'Don't know / no opinion' appears driven by self-selected respondents and panelists are driving the opposite.

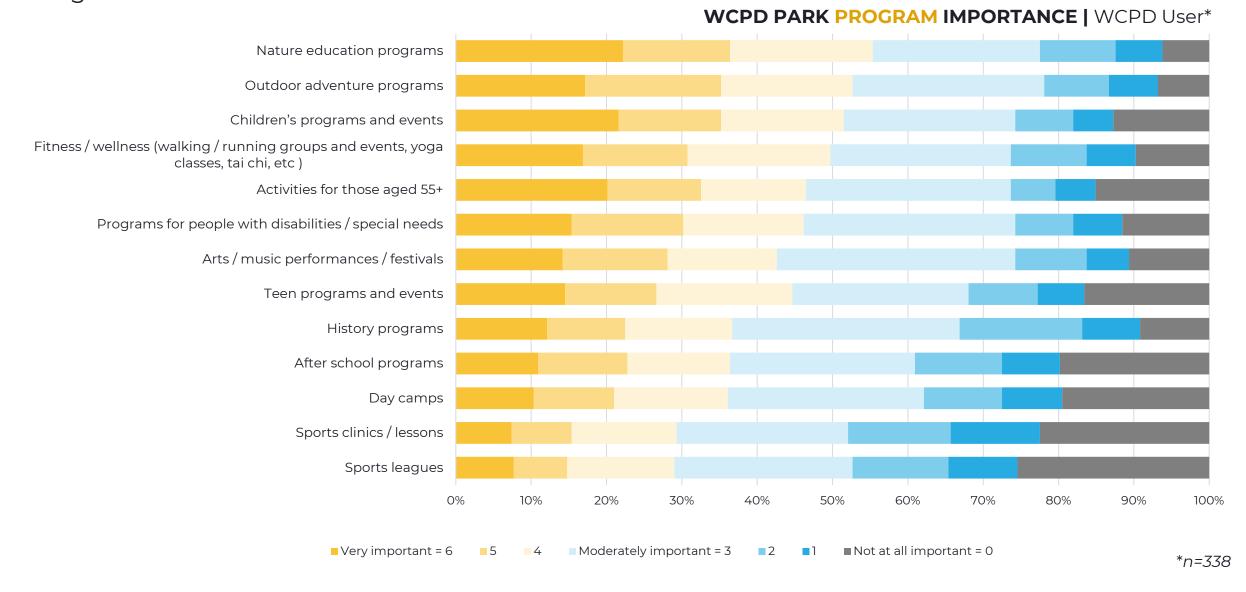
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Those most familiar with WCPD parks and mission put more emphasis on those functions that support that mission further. Building an advocacy group or park ambassador program among these visitors could be a resourceful initiative with exponential payoffs in grassroots marketing.

Average Share of \$100 Allocation	TOTAL	Panelists	Self- Selected
Maintain and update existing parks and features	26.8 ↑	19.4 ↓	29.2 ↑
Acquire and improve new park land for natural resource conservation and passive recreation (hiking, cycling, walking, picnicking, nature observation, etc.)	17.3 ↑	10.8 ↓	19.5 ↑
Develop additional passive recreation opportunities in existing parks (hiking, cycling, walking, picnicking, nature observation, etc.)	15.5 ↑	10.9 ↓	17.3 ↑
Create bicycle and pedestrian trails to connect communities	14.7	10.8 ↓	16.3 ↑
Enhance the ecological and wildlife habitat value of existing natural areas	14.1	8.6 ↓	16.0 ↑
Acquire new land for natural resource conservation and leave it alone	12.3	9.0 ↓	13.7 ↑
Convert underutilized athletic areas to restored natural areas	12.0	10.5	12.6
Improve and expand nature education program offerings	11.9 ↓	11.5	12.1
Improve and expand community event offerings	11.5 ↓	10.8	11.8
Develop public access to Park District land that is currently closed to the public	9.7 ↓	8.5	10.3
Develop additional athletic fields/courts in existing parks	8.8 ↓	6.2 ↓	9.6
Acquire new land to develop athletic fields for organized sports	5.1 ↓	5.5	4.6
Convert existing natural areas to athletic use	4.5 ↓	7.0 ↑	2.8 ↓



'Nature education', 'Outdoor adventure' and general 'Children's' programs rated the most important among WCPD visitors.



Other programs such as 'Fitness / wellness', 'Activities for 55+', those for 'People with disabilities / special needs' and 'Art / Music / Festivals' also rated highly.

The lowest rated programs appear to have other established spaces and existing outlets for those types of activities.

#### WCPD PARK PROGRAM IMPORTANCE | WCPD User\*

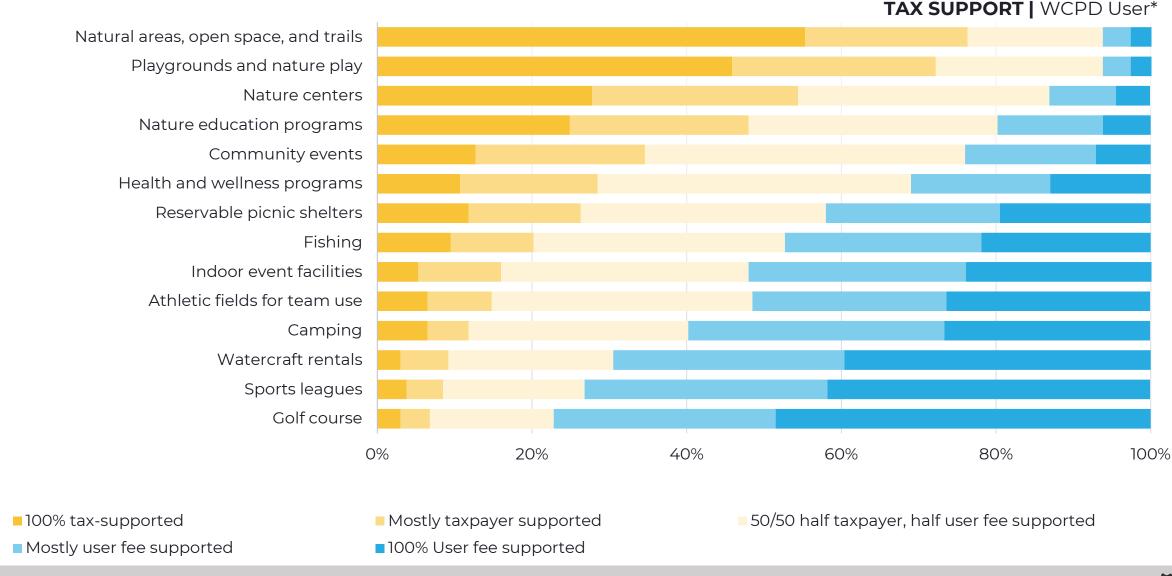
Row %	Not at all important = 0	1	2	Moderately important = 3	4	5	Very important = 6	Average
Nature education programs	6.2% ↓	6.2%	10.1%	22.2%	18.9%	14.2%	22.2% ↑	3.73 ↑
Outdoor adventure programs	6.8% ↓	6.5%	8.6%	25.4%	17.5%	18.0% ↑	17.2%	3.63 ↑
Children's programs and events	12.7%	5.3%	7.7%	22.8%	16.3%	13.6%	21.6% ↑	3.52 ↑
Fitness / wellness (walking / running groups and events, yoga etc.)	9.8% ↓	6.5%	10.1%	24.0%	18.9%	13.9%	16.9%	3.45 ↑
Activities for those aged 55+	15.1%	5.3%	5.9% ↓	27.2%	13.9%	12.4%	20.1% ↑	3.37 ↑
Programs for people with disabilities / special needs	11.5%	6.5%	7.7%	28.1%	16.0%	14.8%	15.4%	3.36 ↑
Arts / music performances / festivals	10.7%	5.6%	9.5%	31.7% ↑	14.5%	13.9%	14.2%	3.32 1
Teen programs and events	16.6%	6.2%	9.2%	23.4%	18.0%	12.1%	14.5%	3.14
History programs	9.2% ↓	7.7%	16.3% ↑	30.2%	14.2%	10.4%	12.1%	3.12
After school programs	19.8%	7.7%	11.5%	24.6%	13.6%	11.8%	10.9%	2.84 ↓
Day camps	19.5% ↑	8.0%	10.4%	26.0%	15.1%	10.7%	10.4% ↓	2.83 ↓
Sports clinics / lessons	22.5% ↑	11.8% ↑	13.6% ↑	22.8%	13.9%	8.0% ↓	7.4% ↓	2.47 ↓
Sports leagues	25.4% 1	9.2%	12.7%	23.7%	14.2%	7.1% ↓	7.7% ↓	2.44 ↓

Those most engaged with WCPD appear to feel the park district's mission is less aligned with programs otherwise covered by schools, daycares/aftercare, and sports team membership.

#### WCPD PARK PROGRAM IMPORTANCE | WCPD User\* by PANELISTS/ Self-Selected

Row %	SOURCE	Not at all important = 0	1	2	Moderately important = 3	4	5	Very important = 6
Nature education programs	PANELISTS	2.8%	4.2%	15.3%	22.2%	20.8%	13.9%	20.8%
	SELF-SELECT	7.2%	6.8%	8.3% ↓	22.0%	18.6%	14.4%	22.7%
Outdoor adventure programs	PANELISTS	4.2%	6.9%	5.6%	27.8%	13.9%	22.2%	19.4%
	SELF-SELECT	7.6%	6.4%	9.5%	24.6%	18.6%	17.0%	16.3%
Children's programs and events	PANELISTS	6.9%	6.9%	6.9%	20.8%	16.7%	12.5%	29.2%
- Indicit's programs and events	SELF-SELECT	14.4%	4.9%	7.6%	23.1%	16.3%	14.0%	19.7%
Fitness / wellness (walking / running groups and events, yoga etc.)	PANELISTS	4.2%	2.8%	12.5%	18.1%	19.4%	13.9%	29.2% ↑
Titiless / Weilitess (Walking / Tullining groups and events, yoga etc.)	SELF-SELECT	11.4%	7.6%	9.5%	25.4%	18.9%	13.6%	13.6% ↓
Activities for those aged 55+	PANELISTS	6.9% ↓	4.2%	4.2%	23.6%	18.1%	12.5%	30.6% ↑
Activities for those agea 55.	SELF-SELECT	17.4% ↑	5.7%	6.4%	28.4%	12.5%	12.5%	17.0% ↓
Programs for people with disabilities / special needs	PANELISTS	5.6%	4.2%	4.2%	26.4%	19.4%	18.1%	22.2%
	SELF-SELECT	13.3%	7.2%	8.7%	28.8%	14.4%	14.0%	13.6%
Arts / music performances / festivals	PANELISTS	8.3%	8.3%	12.5%	20.8% ↓	12.5%	15.3%	22.2% ↑
Arts / music performances / restrais	SELF-SELECT	11.4%	4.9%	8.7%	34.5% ↑	14.8%	13.6%	12.1% ↓
Teen programs and events	PANELISTS	6.9% ↓	6.9%	4.2%	23.6%	20.8%	13.9%	23.6% ↑
	SELF-SELECT	19.3% ↑	6.1%	10.6%	23.1%	17.0%	11.7%	12.1% ↓
History programs	PANELISTS	4.2%	8.3%	15.3%	26.4%	16.7%	13.9%	15.3%
Thistory programs	SELF-SELECT	10.6%	7.2%	16.7%	31.1%	13.6%	9.5%	11.4%
After school programs	PANELISTS	6.9%	4.2%	8.3%	27.8%	16.7%	16.7%	19.4% ↑
Arter school programs	SELF-SELECT	/ 23.5% ↑	8.7%	11.7%	23.9%	12.9%	10.6%	8.7% ↓
Day camps	PANELISTS	8.3% ↓ \	6.9%	9.7%	23.6%	22.2%	9.7%	19.4% ↑
Day Camps	SELF-SELECT	22.7% ↑	8.3%	10.6%	26.1%	13.3%	11.0%	8.0% ↓
Sports clinics / lessons	PANELISTS	5.6% ↓	8.3%	11.1%	26.4%	20.8%	15.3% ↑	12.5%
	SELF-SELECT	27.3% ↑	12.9%	14.4%	21.6%	12.1%	6.1% ↓	5.7% ↓
Sports leagues	PANELISTS	6.9% ↓	5.6%	4.2% ↓	34.7% ↑	23.6% ↑	12.5% ↑	12.5%
Sports leagues	SELF-SELECT	√ 30.7% ₁∕	10.2%	15.2% ↑	20.8% ↓	11.7% ↓	5.7%	5.7% ↓

Nature programs that serve the greater public enjoy the most tax support. Park visitors feel recreational and outdoor activities that already have expenses like equipment, gear, tools, etc. should be mostly supported by user fees.



Nature programs that serve the greater public enjoy the most tax support. Park visitors feel recreational and outdoor activities that already have expenses like equipment, gear, tools, etc. should be mostly supported by user fees.

#### TAX SUPPORT | WCPD User\*

Row %	100% tax- supported	Mostly taxpayer supported	50/50 half taxpayer, half user fee supported	Mostly user fee supported	100% User fee supported
Natural areas, open space, and trails	55.3% ↑	21.0% ↑	17.5% ↓	3.6% ↓	2.7% ↓
Watercraft rentals	3.0% ↓	6.2% ↓	21.3% ↓	29.9% ↑	39.6% ↑
Fishing	9.5% ↓	10.7%	32.5%	25.4% ↑	21.9%
Reservable picnic shelters	11.8% ↓	14.5%	31.7%	22.5%	19.5%
Camping	6.5% ↓	5.3% ↓	28.4%	<b>33.1%</b> ↑	26.6% ↑
Playgrounds and nature play	45.9% ↑	26.3% ↑	21.6% ↓	3.6% ↓	2.7% ↓
Nature centers (	27.8% ↑	26.6% ↑	32.5%	8.6% ↓	4.4% ↓
Nature education programs	24.9% ↑	23.1% ↑	32.2%	13.6% ↓	6.2% ↓
Athletic fields for team use	6.5% ↓	8.3% ↓	33.7% ↑	25.1% ↑	26.3% ↑
Health and wellness programs	10.7% ↓	17.8%	40.5% ↑	18.0%	13.0% ↓
Sports leagues	3.8% ↓	4.7% ↓	18.3% ↓	31.4% ↑	41.7% ↑
Golf course	3.0% ↓	3.8% ↓	16.0% ↓	28.7% ↑	48.5% ↑
Indoor event facilities	5.3% ↓	10.7%	32.0%	28.1% ↑	24.0%
Community events	12.7%	21.9% ↑	41.4% ↑	16.9%	7.1% ↓

Mix
Leans Fee

**Leans Tax** 

<sup>\*</sup>n=338

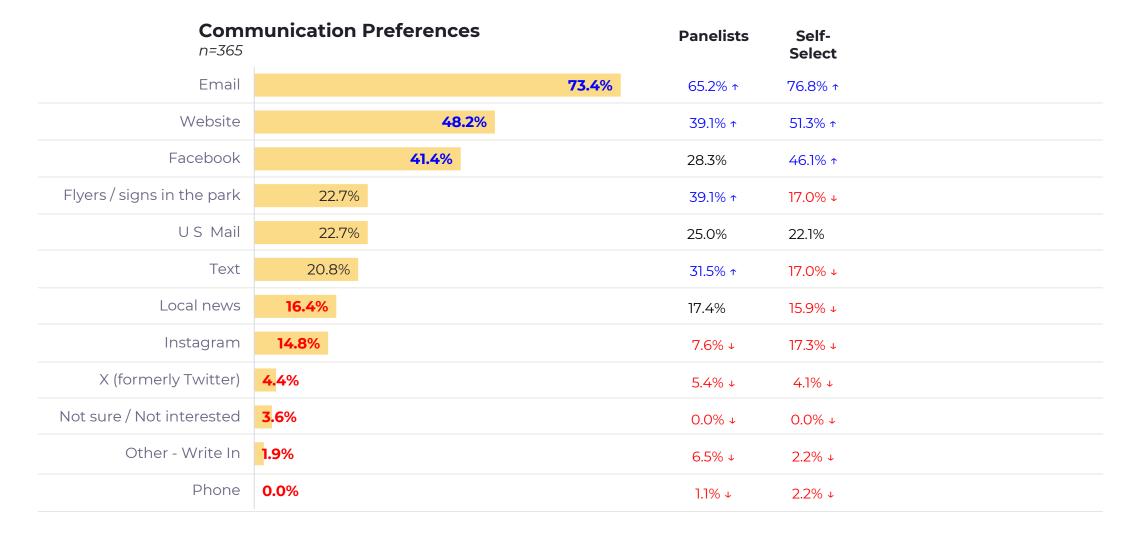
Self-Selected WCPD visitors drive the 'user fee' trend for the specialized outdoor activities and the 'tax-supported' trend for nature programs.

TAX SUPPORT | WCPD User\* by PANELISTS/ Self-Selected

Row %	SOURCE	100% tax- supported	Mostly taxpayer supported	50/50 half taxpayer, half user fee supported	Mostly user fee supported	100% User fee supported
Natural areas, open space, and trails	PANELISTS	30.6%↓	26.4%	23.6%	11.1% ↑	8.3% ↑
	SELF-SELECT	(62.1%↑)	19.7%	15.9%	1.1% ↓	1.1% ↓
Watercraft rentals	PANELISTS	6.9% ↑	15.3% ↑	33.3% ↑	23.6%	20.8%
	SELF-SELECT	1.9% ↓	3.4% ↓	18.2% ↓	31.4%	(_45.1%↑)
Fishing	PANELISTS	12.5%	11.1%	43.1% ↑	16.7%	16.7%
	SELF-SELECT	8.7%	10.6%	29.9%	27.3%	23.5%
Reservable picnic shelters	PANELISTS	18.1%	16.7%	34.7%	16.7%	13.9%
Reservable picific sherers	SELF-SELECT	10.2%	14.0%	30.7%	23.9%	21.2%
Camping	PANELISTS	12.5% ↑	9.7%	41.7% ↑	19.4% ↓	16.7%↓
Camping	SELF-SELECT	4.9%↓	4.2%	25.0% ↓	36.4% ↑	29.5%↑
Playgrounds and nature play	PANELISTS	23.6%	25.0%	30.6% ↑	12.5% ↑	8.3% ↑
Playgrounds and nature play	SELF-SELECT	51.9%↑	26.9%	18.9% ↓	1.1%↓	1.1% ↓
Nature centers	PANELISTS	22.2%	19.4%	38.9%	11.1%	8.3%
Nature Ceriters	SELF-SELECT	29.5%	28.4%	30.7%	8.0%	3.4%
Nature education programs	PANELISTS	19.4%	11.1% ↓	36.1%	20.8% ↑	12.5% ↑
Nature education programs	SELF-SELECT	26.5%	25.8% ↑	31.4%	11.7%	4.5% ↓
Athletic fields for team use	PANELISTS	19.4% ↑	11.1%	40.3%	18.1%	11.1%
Atmetic fields for team use	SELF-SELECT	3.0% ↓	7.6%	32.2%	26.5%	( 30.7% ↑ )
Health and wellness programs	PANELISTS	16.7%	18.1%	33.3%	16.7%	15.3%
nealth and weiliness programs	SELF-SELECT	9.1%	17.8%	42.0%	18.6%	12 <u>.5%</u>
Charte languag	PANELISTS	6.9%	11.1% ↑	33.3% ↑	22.2%	26.4% ↓
Sports leagues	SELF-SELECT	3.0%	3.0% ↓	14.0% ↓	33.7%	46.2%↑
Golf course	PANELISTS	9.7% ↑	8.3% ↑	30.6% ↑	23.6%	27.8% ↓ /
	SELF-SELECT	1.1% ↓	2.7% ↓	11.7% ↓	30.3%	54.2% ♪
Indoor event facilities	PANELISTS	12.5% ↑	13.9%	40.3%	23.6%	9.7%↓
middor event facilities	SELF-SELECT	3.4% ↓	9.8%	29.5%	29.2%	28.0% ↑
Community ovents	PANELISTS	12.5%	13.9%	48.6%	13.9%	11.1%
Community events	SELF-SELECT	12.9%	23.9%	39.8%	17.4%	6.1%



Most, regardless of engagement, chose email as their preferred way to receive information from Warren County Park District. Next, they prefer the WCPD website and they their Facebook page.



# THANK YOU.

### JERI FIELDS

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